

Virginia Department of Rail and Public Transportation

Improving Performance Measures

Transportation Accountability Commission
Performance Standards Subcommittee

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DRPT's Performance Goals and Measures Today

www.drpt.virginia.gov



Development of DRPT's Performance Goals and Measures

Statewide Goals

DRPT Goals

DRPT Objectives

Outcome Measures

Output Measures

DRPT's Agency Strategic Plan

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DRPT's Agency Strategic Plan

- ❑ DRPT maintains an Agency Strategic Plan as required by the Department of Planning and Budget (DPB)
- ❑ 6 agency goals support statewide goals defined by The Council on Virginia's Future
- ❑ Objectives are categorized as output or outcome measures

DRPT's Mission and Vision

Mission: The Department of Rail and Public Transportation's exists to improve mobility and expand transportation choices in the Commonwealth.

Vision: Every resident, visitor and business in Virginia will have attractive transportation choices.

DRPT Agency Goals (1)

Agency Strategic Plan 2006

- ❑ **Goal 1:** Assist in managing the growth in congestion on Virginia's highways
- ❑ **Goal 2:** Improve access for the general public and businesses to alternative transportation (public transit, carpools, vanpools, human service transportation, passenger rail, freight rail) and telecommuting.
- ❑ **Goal 3:** Provide access and improvements to VA's railways to encourage economic development and reduce truck traffic on VA's highways.

DRPT Agency Goals (2)

Agency Strategic Plan 2006

- ❑ **Goal 4:** Seek the highest possible return on investment to maximize limited funding.
- ❑ **Goal 5:** Increase communications to the general public, businesses and community decision makers on alternative transportation choices and telecommuting
- ❑ **Goal 6:** Implement best practice management tools and techniques to improve customer service and accountability

Key Objectives and Performance Measures

Key Objectives	Performance Measures
Help Manage Traffic Congestion	Increase in transit ridership Increase in volume of freight shipped by rail
Deliver Economic Benefits	Number of jobs created and maintained through transit initiatives Number of jobs created and maintained through rail initiatives
Deliver Social Benefits	Increase in transit ridership for elderly, disabled and low income citizens



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The Smartest Distance Between Two Points

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